



Ending homelessness
Rebuilding lives

OUR CORE VALUES



Our core values define a community that is made up of program participants, staff, board members, funders and volunteers, all of whom are integral to our mission of empowering those experiencing or at risk of homelessness to obtain stable housing and rebuild their lives.

These values guide us as an organization and help align our practices with the impact we make in our community and in the wider world.

Friendship Place

OUR CORE VALUES



1. Excellence and Innovation
2. Finding ways to say "yes."
3. Caring at the core
4. Agents of change
5. Support, Empowerment and Development
6. Inclusion, Diversity, Equity and Collaboration
7. Integrity and Accountability

Excellence and Innovation

We are open to continuous learning and strive for constant improvement based on:

1. Participant feedback
2. National research in our field
3. Experiences of other service providers
4. Rigorous evaluation of our own programs

We are always looking for new ways to incorporate what we learn into our service delivery. We integrate best practices into our organizational development.

When existing solutions are not meeting the needs of our community, we innovate. We are willing to think outside the box and try new approaches. At the same time, we know that not all of these efforts will be successful, and we use our setbacks as valuable learning experiences.



Finding ways to say "yes."

Saying "yes" means:

1. Being flexible
2. Taking reasonable risks
3. Giving individuals the authority to make decisions
4. Focusing on strengths-based approaches
5. Encouraging creativity

The staff, participants, community partners and volunteers at Friendship Place are committed to meeting people where they are. We look for and nurture the best in our community, and honor community members with the dignity of self-determination. We listen to our community.

Caring at the core

Caring is at the core of our work.

We ensure our community is cared for by promoting healthy boundaries and encouraging everyone to set and reach their own goals.

Our initiatives and resources promote self-care, and we strive to prioritize the safety and wellbeing of the community in all that we do.



Agents of change

We encourage the members of our community to be change agents.

When we see an issue that needs addressing, whether within the organization or in the wider community, we take positive action and find a solution.

We don't settle for the status quo or wait for others to solve the problem.

Support, Empowerment, and Development

Our passion for our mission inspires us and motivates us to work hard.

We create a positive work environment that empowers our community members to thrive, grow professionally and contribute to their fullest potential.

We provide professional development that is responsive to community feedback, and we support participation in external workshops, classes, professional associations and conferences.

Each day, we support each other through effective listening, problem solving, compromise, understanding, validation, empathy and humor.

We encourage teamwork, celebrate our differences and find ways to help each other succeed.



Inclusion, Diversity, Equity and Collaboration

We know that bringing diverse communities and perspectives to the table strengthens our organization.

As such, we seek to foster an inclusive work environment, increase diversity among our board, staff and volunteers, and create opportunities for everyone to learn about and embrace other cultures and viewpoints.

We build relationships within and outside the organization which recognize each other's strengths and contributions. We place our common goal of ending homelessness above our individual differences so that we can effectively solve problems together.

Integrity and Accountability

We treat others as we wish to be treated. We are honest and respectful to everyone in our community.

Each of us takes ownership of our own part in realizing Friendship Place's mission by fostering a community where all feel welcome.



OUR 7 CORE VALUES

OUR MISSION:

To empower people experiencing or at risk of homelessness to obtain stable housing and rebuild their lives.