



Ending homelessness
Rebuilding lives

FY 21 FINANCE AND ADMINISTRATION LOGIC MODEL

Agency Strategic Goal(s): Goal

Division/Program Goals

Goal 1: To strengthen our internal capacity to deliver effective, person-centric services through smart investments in staff and infrastructure

Goal 2: To steward (and grow) our private resources to support and enhance our services and fill funding gaps

INPUTS OR RESOURCES	ACTIVITIES	OUTPUTS	SHORT-TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG-TERM OUTCOMES
Staff	Research and Create investment Policies	At least one Investment portfolio is designed and approved.	Prudent growth-oriented policies are implemented.	Finance supports and enhances the organization's capacity to provide its services.	Friendship Place is recognized as an effective and financially steward organization.
Government and Private Funding	Maximize use of automation inherent in Netsuite	Number of users logins into Netsuite.	Accounting processes are automated	Previously labor-intensive activities are reduced by at least 50%.	
Contractors	Provide "self-serve" access to financial information to departments and programs.	Number of reports run by people outside Finance.			
	Solicit feedback for A facilities plan	Policies around teleworking and plan for offices leases	Employees provide feedback regarding office space needs	Leases are renewed or new office space located that meets needs or organization and employees	Friendship Place demonstrates smart investment in infrastructure
	Implement Information Services plan	Multifactor authentication implemented FY 21	Programs achieve compliance with Insurance and CARF requirements	Other IT risk management projects reviewed	Friendship Place demonstrates decreased risk of information services breach