Neighbors First Families

March 2021

Agency Strategic Goal
- Goal 1: Strengthen and expand our services and housing programs to help end homelessness in the D.C. metro region.

Division/Program Goals
- Goal 1: NFF will support its households in maintaining housing stability.
- Goal 2: NFF will support its household in promoting child well-being and physical and mental health of all members.
- Goal 3: NFF will support its households in establishing and maintaining sources of income.

INPUTS OR RESOURCES	ACTIVITIES	OUTPUTS	SHORT-TERM OUCTOMES	INTERMEDIATE OUTCOMES	LONG-TERM OUTCOMES
Physical resources: • Public funding (DHS contract) • Private funding for flexible spending • In-kind donations People • 11.5 FTE Case Managers • 2.5 FTE Managers • Up to 148 families referred by DHS Infrastructure • Computers/tablets • Cell phones • Adobe Pro licenses • Microsoft Office software • SharePoint site • Vehicles for staff to transport the whole family • Office space	Conduct home visits Deliver wrap-around case manage-ment services Refer families to community resources and supports	Serve up to 148 families at a time. Monthly home visits (or homeless visits) for at least 75% of households in the program At least 4 contacts per month for at least 75% of households	At least 90% of NFF participants will maintain housing stability as evidenced by not receiving an eviction judgment against them. -- At least 75% of households will have all members seeing their primary care physician annually. -- At least 80% of households will use scheduled medical appointments or urgent care when appropriate instead of emergency services. -- At least 90% of NFF households will have at least one source of income.	Families will achieve their identified goals. -- Households will support child well-being. -- Households will demonstrate housing stability -- Households will support physical and mental health of all members. -- Households will establish and maintain sources of income.	Families will improve level of self-sufficiency.