



Ending homelessness
Rebuilding lives

LOGIC MODEL-VETERANS SERVICES DIVISION

Agency Strategic Goal(s):

Strengthen and expand our services and housing programs to help end homelessness in the DC metro region.

Steward and strengthen our relationships with our government partners to ensure effective delivery of services, improve the services experience for people experiencing homelessness, and support our system’s collective efforts to end homelessness.

Strengthen our internal capacity to deliver effective, person-centered services through smart investments in staff and infrastructure.

Steward and grow our private resources to support and enhance our services and fill funding gaps.

Division/Program Goals

Goal 1: Serve a total of 580 veteran households - 500 on Renewal grant and 80 on Surge grant

Goal 2: Help households served to reach at least 85% exit rate into permanent housing

Goal 3: Achieve at least 80% program satisfaction rate among households served.

INPUTS OR RESOURCES	ACTIVITIES	OUTPUTS	SHORT-TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG-TERM OUTCOMES
Veterans Financial Resources · Public funding—US Department of Veterans Affairs (VA) contract · Private funding for flexible spending	Wraparound Case Management · Outreach · Rapid re-housing · Homeless diversion services · Homeless prevention services	Serve a total of 580 veteran households - 500 on Renewal grant and 80 on Surge grant	Each Veteran household receives housing assistance in order to move into a new unit or prevent eviction.	At least 80 participants obtain employment At least 85% veteran households served secure or maintain permanent housing at exit from the program.	Each community served reaches functional zero for veteran homelessness - Each community served lowers their veteran by name list

<p>—UWNCA, PenFed, ACECF, Tegna</p> <ul style="list-style-type: none"> · In-kind donations for participants <p>People</p> <ul style="list-style-type: none"> · Staff · Veteran households · Landlords and employers · Fiduciary and representative payee providers · Health care and daily living providers · Other homeless and veteran service providers <p>Infrastructure</p> <ul style="list-style-type: none"> · Office space and supplies · Computers and phones · Database software · Vehicles to transport participants 	<p>Support Services and Referrals</p> <ul style="list-style-type: none"> · Temporary financial assistance, financial planning services, and income support referrals · Employment services and referrals · Housing counseling, housing search services, and housing referrals · Legal services referrals · Daily living and health care referrals · Fiduciary and representative payee referrals · Child care referrals · Transportation assistance and referrals. <p>Health Care Navigation</p> <ul style="list-style-type: none"> - Researching health care resources - Connecting veterans with health care resources 			<p>At least 80% of households served express satisfaction with our program services.</p>	<ul style="list-style-type: none"> - Decrease in inflow of homeless veterans in the community
--	--	--	--	--	--