

FY 21 WELCOME CENTER LOGIC MODEL

Agency Strategic Goal(s):

Goal 1: Strengthen and expand our services and housing programs to help end homelessness in the D.C. metro region

Goal 5: Steward and grow our private resources to support and enhance our services and fill funding gaps

Division/Program Goals

- Goal 1: To contribute to ongoing efforts to support the identification of literally homeless individuals and to connect them to housing
- Goal 2: To work towards reducing barriers to housing and employment opportunities through assistance with obtaining vital documents
- Goal 3: To engage with youth and young adult individuals/families with supportive services to interrupt experiences with generational homelessness

INPUTS OR RESOURCES	ACTIVITIES	OUTPUTS	SHORT-TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG-TERM OUTCOMES
Computer Staff Cell phone Volunteers Agency Vehicle Money Smarttrip Cards Gift Cards Welcome Home baskets Housing funds	Case Management face to face visits collaborating with external providers Phone calls Assessments Outreach	Serve at least 500 participants Assist at least 50 people obtain vital documents	At least 75% of participants are assessed through Coordinated Entry (VI-SPDAT/ Full-SPDAT/TAY-SPDAT)	At least 65% of participants become housing ready.	Participant achieve stable housing
Money Computer Staff Cell Phone Agency Vehicle Smarttrip Cards Gift Cards ID Waiver (DHS) No Fee Birth Certificate (DHS)	Case Management Face to Face visits Outreach Phone Calls Collaborating with external providers	Serve at least 180 individuals with document assistance	At least 90% of participants receive education and referrals for the document	At least 80% of participants obtain at least one vital document	Reduced barriers to obtain vital documents leads to Self-Sufficiency
Computer Staff Cell Phone Agency Vehicles Smarttrip cards Gift Cards Housing funds	Case Management Supportive Services Outreach Face to Face visits Collaborating with external providers	Serve at least 300 youth and young adults	At least 30% of youth and young adult participants demonstrate increase life skills and ability to understand housing process	At least 60% of youth and young adults obtain permanent housing and/or re-connected with family	Generational homelessness is interrupted for youth and young adults/families