



**FRIEND-  
SHIP  
PLACE**

Ending homelessness  
Rebuilding lives

# FRIENDSHIP PLACE 2021

IMPACT  
REPORT

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# FROM JEAN-MICHEL GIRAUD



Dear Friends,

Friendship Place is entering a new decade, caring for the people we serve, and with hope for the future.

Over our first 30 years, we served over 30,000 people. What started with a single van became the Welcome Center and expanded to street outreach and housing support for single adults and families throughout the city.

Last year, over 3,400 people came to us for help. This is a phenomenal number. Our outcomes are also impressive. We secured jobs for 246 people and our housing retention rate stayed over 99%.

We have big plans for the future. We are expanding into Northern Virginia to bring services to that community. We will serve more people and develop new solutions for youth, veterans, victims of racism, returning citizens and the LGBTQ+ community. This is a tall order, and I am reassured at the thought that you will be there to help.

Thank you so much for your support. I deeply appreciate it.  
Warmly,

Jean-Michel Giraud

*JM Giraud*  
President & CEO  
Friendship Place

# PROGRAMS & IMPACT

October 1, 2020 - September 30, 2021

## Permanent Supportive Housing

Served 873 highly vulnerable, chronically homeless people (496 Adults and 349 children) throughout the District. Our PSH case managers provide continued support to empower participants to achieve personal goals for recovery, health, financial stability, family re-unification, work and social well-being. Our PSH programs have a housing retention rate of 99%.

## Job Placement

Using an innovative "employment first" fast-track approach, AimHire helped 126 participants obtain jobs with an average pay rate of \$16.20 hourly. An additional 120 people gained jobs through employment services that are integrated into Friendship Place's housing programs.

## Drop-in Center

Hosted 1,019 visitors at our Welcome Center, which provides a place of refuge from the street and where anyone can find assistance obtaining housing and vital documents. The Welcome Center also provides access to essentials such as food, mail, and survival/hygiene kits.

## Street Outreach

Welcome Center Street Outreach served 187 individuals. Youth outreach program, Youth Connect, served an additional 163 individuals on the street.

## Free Clinic

Provided 46 free medical or psychiatric consultations.

## Youth and Young Adult Services

Provided developmentally-informed supportive services and counseling to 73 homeless and at-risk 17-to-29 year olds in our Before Thirty program. Served 163 runaway, homeless and at-risk 17-to-24 year olds through our Youth Connect program, conducting Youth Housing Assessments (linking youth to District housing provider).

## Veterans Services

Our award-winning Veterans First program served 706 veterans and their family members throughout DC and eight surrounding counties—ending and preventing homelessness for 88% of (608) participants.

## Valley Place

A new Short-Term Housing facility and program at Friendship Place, Valley Place is serving individuals and couples experiencing homelessness.

## Short-Term Family Housing - The Brooks

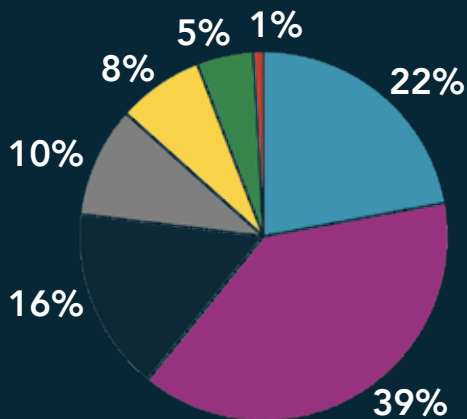
Housed 374 people at our Brooks Short-Term Family Housing facility in Ward 3 serving families experiencing homelessness.

# NUMBERS & IMPACT

October 1, 2020 - September 30, 2021

Friendship Place received in-kind goods and services valued at more than \$200,000, including food, clothing, Metro SmarTrip cards, gift cards, and household items; as well as moving services, photography, writing, and career counseling.

<b>Revenues:</b>	<b>\$20,756,314</b>
Contributions and grants	\$5,783,724
Federal grants	\$7,184,452
Fee for service income	\$7,729,132
Interest income	\$14,946
Other income	\$44,060
<b>Total Expenses:</b>	<b>\$16,760,418</b>



## Expenses

- Permanent Supportive Housing
- Veterans Services
- Short Term Family Housing
- Management
- Outreach Service
- Fundraising
- Volunteer and Community Engagement

"I have amazing caseworkers, Denise and Tia, a wellness team, and a housing navigator. All of the staff has my best interest at heart." - CHARLES WILLIAMS (PARTICIPANT, VALLEY PLACE)

In 2021

# Friendship Place

Secured jobs for

246  
people

ended or  
prevented  
homelessness  
for:

3,468  
people

550  
veterans

750  
kids



Meet Mr. Williams

Click on this video to learn about Mr. Williams's journey from homelessness to our newest facility, Valley Place.

Founded in 1991, Friendship Place is the DC region's premier provider of innovative, permanent solutions to homelessness. In 2020, with the help of supporters like you, we made a difference in the lives of more than 3,432 people.

Our mission is to empower people experiencing or at risk of homelessness to attain stable housing and rebuild their lives.

Our vision is a DC Community and a nation in which every person has a place to call home.

Learn how you can support Friendship Place by reaching out to Chris Koerner at [ckoerner@friendshipplace.org](mailto:ckoerner@friendshipplace.org).

Friendship Place  
4713 Wisconsin Ave NW  
Washington, DC 20016

[friendshipplace.org](http://friendshipplace.org)  
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