FY24 Valley Place Logic Model

Agency Strategic Goals:
- Goal #1: Strengthen and expand our services and housing programs to help end homelessness in the DC metro region.
- Goal #4: Strengthen our internal capacity to deliver effective, person-centered services through smart investment in staff and infrastructure.
- Goal #5: Steward and grow our private resources to support and enhance our services and fill funding gaps.
- Goal #6: Build public awareness of our program and raise our profile as a flagship provider of high quality, values-based services and solutions for people experiencing homelessness in the DC metro region.

Division/Program Goals:
- Goal 1: Provide quality case management and supportive services as well as community referrals to help residents live with dignity while residing at Valley Place.
- Goal 2: Expedite the housing process of residents from transitional to permanent housing or Rapid Rehousing.
- Goal 3: Provide case management and supportive services to residents to enable them to exit and maintain permanent housing or Rapid Rehousing.

Inputs/Resources
- Personnel: FTE & PTE, Blackout Security Services, Moses and Crew Cleaning Company
- Facilities and Supplies: Building, 20 Housing Units, 55 Beds, Office Space, Supplies, and Furniture, Resident Food
- Financial Resources: Agency vehicle, Brex cards, Cell Phones, Computers, Program Rules, initial Biopsychosocial Assessment, Release of Information, etc.
- Relationships with Partners and Stakeholders such as: DHS & TCP, Building Owner, RRH & PSH Service Provider Partners, Other community partners (e.g., substance use treatment, mental health services, etc.)

Activities
- Temporary Housing
- Case Management, including Vital Documents, Housing Navigation, etc.
- Intakes/Screenings of Newly Referred Participants, including review of Program Rules, initial Biopsychosocial Assessment, Release of Information, etc.
- Referrals to Community Partners/Agencies (e.g., Dept of Behavioral Health, Home Health Aids, Education, Legal Aid, Substance Use Treatment, etc.)
- Assistance with applying for benefits (e.g., SNAP, TANF, SS, etc.)
- Psychoeducation (e.g., group therapy, peer support group, etc.)
- Other Group Activities
- Monthly On-Site Farmer’s Market
- Number of participants housed at Valley Place
- Number of participants actively engaged in case management services
- Number of participants who understand the program’s transitional purpose
- No more than 3 intakes/screenings per week, whenever possible
- Number of referrals to preventative health, mental health, and/or substance use resources
- Number of participants receiving income
- Number of group sessions/activities hosted
- Number of trainings and professional development sessions completed by staff
- Number of Client Satisfaction Surveys and exit surveys completed
- At least 100% of all new participants demonstrate understanding of the program’s transitional purpose
- At least 80% of participants demonstrate written resolve to transition to permanent housing or rapid rehousing within 30 days
- At least 75% of participants demonstrate an understanding of the barriers impacting their ability to secure and maintain stable housing, after 60 days
- At least 90% of residents housed at Valley Place transition to permanent housing or rapid rehousing within 120 days
- At least 80% of participants successfully transition to permanent housing or rapid rehousing within 120 days
- At least 80% of former Valley Place participants do not return to homelessness 6 months after discharge, not including emergency terminations
- Increased recognition of the Bridge housing model as an effective strategy to support the encampment population in the D.C. area
- At least 85% of residents report satisfaction with the program and its services at 120 days or more

Outputs
- Number of participants housed at Valley Place
- Number of participants actively engaged in case management services
- Number of participants who understand the program’s transitional purpose
- No more than 3 intakes/screenings per week, whenever possible
- Number of referrals to preventative health, mental health, and/or substance use resources
- Number of participants receiving income
- Number of group sessions/activities hosted
- Number of trainings and professional development sessions completed by staff
- Number of Client Satisfaction Surveys and exit surveys completed

Short Term Outcomes
- At least 100% of all new participants demonstrate understanding of the program’s transitional purpose
- At least 80% of participants demonstrate written resolve to transition to permanent housing or rapid rehousing within 30 days
- At least 75% of participants demonstrate an understanding of the barriers impacting their ability to secure and maintain stable housing, after 60 days
- At least 90% of residents housed at Valley Place transition to permanent housing or rapid rehousing within 120 days
- At least 80% of participants successfully transition to permanent housing or rapid rehousing within 120 days
- At least 80% of former Valley Place participants do not return to homelessness 6 months after discharge, not including emergency terminations
- Increased recognition of the Bridge housing model as an effective strategy to support the encampment population in the D.C. area
- At least 85% of residents report satisfaction with the program and its services at 120 days or more

Intermediate Outcomes
- At least 80% of former Valley Place participants do not return to homelessness 6 months after discharge, not including emergency terminations
- Increased recognition of the Bridge housing model as an effective strategy to support the encampment population in the D.C. area
- At least 85% of residents report satisfaction with the program and its services at 120 days or more

Long Term Outcomes
- At least 80% of former Valley Place participants do not return to homelessness 6 months after discharge, not including emergency terminations
- Increased recognition of the Bridge housing model as an effective strategy to support the encampment population in the D.C. area
- At least 85% of residents report satisfaction with the program and its services at 120 days or more