

## FY24 Valley Place Logic Model

### Agency Strategic Goals:

- Goal #1: Strengthen and expand our services and housing programs to help end homelessness in the DC metro region.
- Goal #4: Strengthen our internal capacity to deliver effective, person-centered services through smart investment in staff and infrastructure
- Goal #5: Steward and grow our private resources to support and enhance our services and fill funding gaps.
- Goal #6: Build public awareness of our program and raise our profile as a flagship provider of high quality, values-based services and solutions for people experiencing homelessness in the DC metro region.

### Division/Program Goals:

- Goal 1: Provide quality case management and supportive services as well as community referrals to help residents live with dignity while residing at Valley Place.
- Goal 2: Expedite the housing process of residents from transitional to permanent housing or Rapid Rehousing.
- Goal 3: Provide case management and supportive services to residents to enable them to exit and maintain permanent housing or Rapid Rehousing.

INPUTS/RESOURCES	ACTIVITIES	OUTPUTS	SHORT TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG TERM OUTCOMES
<p>Personnel</p> <ul style="list-style-type: none"> <li>• FTE &amp; PTE</li> <li>• Blackout Security Services</li> <li>• Moses and Crew Cleaning Company</li> </ul> <p>Facilities and Supplies</p> <ul style="list-style-type: none"> <li>• Building</li> <li>• 20 Housing Units</li> <li>• 55 Beds</li> <li>• Office Space, Supplies, and Furniture</li> <li>• Resident Food</li> <li>• Computers</li> <li>• Cell Phones</li> <li>• Brex cards</li> <li>• Agency vehicle</li> <li>• External Door Security System and Internal Security Cameras</li> <li>• Washing Machines and Dryers</li> <li>• Kitchen and Laundry Supplies</li> </ul> <p>Financial Resources</p> <ul style="list-style-type: none"> <li>• Government Funding</li> <li>• Professional Development Funds</li> <li>• In-Kind Donations</li> </ul> <p>Relationships with Partners and Stakeholders such as:</p> <ul style="list-style-type: none"> <li>• DHS &amp; TCP</li> <li>• Building Owner</li> <li>• RRH &amp; PSH Service Provider Partners</li> <li>• Other community partners (e.g., substance use treatment, mental health services, etc.)</li> </ul>	<p>Temporary Housing</p> <p>Case Management, including Vital Documents, Housing Navigation, etc.</p> <p>Intakes/Screenings of Newly Referred Participants, including review of Program Rules, initial Biopsychosocial Assessment, Release of Information, etc.</p> <p>Referrals to Community Partners/Agencies (e.g., Dept of Behavioral Health, Home Health Aids, Education, Legal Aid, Substance Use Treatment, etc.)</p> <p>Assistance with applying for benefits (e.g., SNAP, TANF, SS, etc.)</p> <p>Psychoeducation (e.g., group therapy, peer support group, etc.)</p> <p>Other Group Activities</p> <p>Monthly On-Site Farmer's Market</p>	<p>Number of participants housed at Valley Place</p> <p>Number of participants actively engaged in case management services</p> <p>Number of participants who understand the program's transitional purpose</p> <p>No more than 3 intakes/ screenings per week, whenever possible</p> <p>Number of referrals to preventative health, mental health, and/or substance use resources</p> <p>Number of participants receiving income</p> <p>Number of group sessions/ activities hosted</p> <p>Number of trainings and professional development sessions completed by staff</p> <p>Number of Client Satisfaction Surveys and exit surveys completed</p>	<p>At least 100% of all new participants demonstrate understanding of the program's transitional purpose</p> <p>At least 80% of participants demonstrate written resolve to transition to permanent housing or rapid rehousing within 30 days</p> <p>At least 75% of participants demonstrate an understanding of the barriers impacting their ability to secure and maintain stable housing, after 60 days</p> <p>At least 90% of resident grievances addressed/ escalated within 48 hours of report</p> <p>At least 85% of residents report satisfaction with the program and its services within 60 days</p>	<p>At least 80% of participants are actively engaged with their PSH or RHH providers</p> <p>At least 75% of Valley Place residents successfully transition to permanent housing or rapid rehousing within 120 days</p> <p>At least 80% of participants will be connected to needed stakeholders to address barriers impacting ability to secure and maintain stable housing</p> <p>95% of resident grievances that require investigation remedied in a timely and dignified manner</p> <p>At least 85% of residents report satisfaction with the program and its services within 90 days</p>	<p>At least 80% of former Valley Place participants do not return to homelessness 6 months after discharge, not including emergency terminations</p> <p>Increased recognition of the Bridge housing model as an effective strategy to support the encampment population in the D.C. area</p> <p>At least 85% of residents report satisfaction with the program and its services at 120 days or more</p>