

FY 25 La Casa Logic Model

Agency Strategic Goals:

- Goal #1: Strengthen and expand our services and housing programs to help end homelessness in the D.C. metro region.
- Goal #3: Steward and strengthen our relationships with our government partners to ensure effective service delivery, improve the services experience, and support our system's collective efforts to end homelessness.

Division/Program Goals:

- Goal 1: Help residents maintain stable housing.
- Goal 2: Help residents increase self-sufficiency.
- Goal 3: Help residents improve their quality of life, including physical and mental health.

INPUTS/RESOURCES	ACTIVITIES	OUTPUTS	SHORT TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG TERM OUTCOMES
Personnel <ul style="list-style-type: none"> • Up to 40 single adult male participants • 8 FTEs, 6 PTEs • 24-hour staff coverage of the La Casa building 24/7/365 • Program volunteers (e.g., academic, medical, etc.) Financial Resources <ul style="list-style-type: none"> • Government funding through DHS and TCP contracts • Private funding and In-Kind donations which help with meals, clothing, books, etc. • Escrow accounts for residents • Brex cards Facilities and Supplies <ul style="list-style-type: none"> • 40 Efficiency Units • External door locks that require fob access (security) • Internal cameras in high-traffic areas (security) • Office Supplies & Technology: staff cell phones, landline phone, computers/laptops, printers, etc. • Transportation: Metro cards for participants, agency vehicles for transporting participants • Janitorial Services: Rise and Shine Cleaning Services • Laundry Products: detergent pods, dryer sheets • Sanitary Products: toilet paper, soap, disinfectant wipes, toothpaste and toothbrushes, dish liquid, deodorant, shaving foam/cream, large building mats • Washing Machines and Dryers • Community room • Garden patio 	Conduct comprehensive case management services, including but not limited to: <ul style="list-style-type: none"> • Home visits, office visits, and visits in the community • Wellness checks • Service plan (ISP) development, implementation, and updating • Biopsychosocial (BPS) assessments/reassessments • Referrals to community supports and programs, as needed, including but not limited to home health aids, community support workers, etc. • Ongoing assessment of mental health and physical well-being through collaborations with CSWs at partner community providers • Assistance with vital documents and benefits • Support with timely Medicaid recertification and/or other related medical coverage • Assistance with transportation to/from medical appointments • Support with Escrow savings and budgeting for participants who opt in • Help with basic and emergent needs as they arise Facilitate Group Sessions/Activities: <ul style="list-style-type: none"> • Life Skills Group • Mental Health Group • Substance Use Group • Art Therapy • Gardening on the patio • Other groups as identified Conduct surveys, including TCP Client Satisfaction Surveys	Up to 40 residents stably housed at La Casa At least 2 contacts per month per resident for Stabilization, including at least one face-to-face and one other type of contact 1 Life Skills Group session per week 1 Mental Health Group session per week 1 Substance Use Group session per week 1 Art Therapy session per week 1 engagement per week with CSWs for applicable residents 2 Client Satisfaction Surveys implemented per year	At least 80% of residents demonstrate increased ability to maintain housing and maintain cleanliness At least 80% of residents demonstrate understanding the importance of health and preventative medical care At least 80% of residents demonstrate understanding and acceptance of mental and behavioral health At least 80% of residents demonstrate understanding of substance use prevention At least 75% of residents demonstrate increased skills in reducing health risk behaviors	100% of participants maintain stable housing 80% of participants demonstrate healthy behaviors such as: <ul style="list-style-type: none"> • longer periods of sobriety and abstinence, • greater compliance and consistency with psychiatric medicine, • connection and involvement with other providers. – mental health and substance use programs, medical care, etc. 95 % of participant will be eligible for monthly billing based on HCA-PSH3 engagement standards 100% residents have increased life satisfaction	All residents achieve housing stability, greater self-sufficiency, and improved quality of life as a result of receiving housing and case management services through La Casa/Friendship Place