



Ending homelessness
Rebuilding lives

FY25 Welcome Center Residential Services Logic Model

Agency Strategic Goals:

- Goal 1: Strengthen and expand our services and housing programs to help end homelessness in the D.C. metro region
- Goal 5: Steward and grow our private resources to support and enhance our services and fill funding gaps

Division/Program Goals:

- Goal 1: To identify and engage individuals experiencing homelessness through basic needs assistance to serve immediate needs and bridge gaps to longer term services and support.
- Goal 2: To empower individuals to rebuild their lives by identifying goals and removing barriers to housing, health and employment opportunities.
- Goal 3: To assist individuals who are experiencing homelessness or at risk of homelessness obtain stable housing

INPUTS/RESOURCES	ACTIVITIES	OUTPUTS	SHORT TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG TERM OUTCOMES
<p>Personnel</p> <ul style="list-style-type: none">• FTEs and PTEs• Volunteers <p>Facilities and Supplies</p> <ul style="list-style-type: none">• Computers and cell phones• Agency Vehicle• Food• Hygiene items• Household items• Clothing• SmarTrip Cards• Gift Cards• Welcome Home Baskets <p>Financial Resources</p> <ul style="list-style-type: none">• Public and private funding• Housing funds• ID Waiver (DHS)• No Fee Birth Certificate (DHS)• In-Kind Donations	<p>Housing</p> <p>Case management via face-to-face and telephone engagements</p> <p>Outreach and collaboration with external providers</p> <p>Conducting Assessments</p> <p>Supportive Services such as assistance with vital documents, applying for benefits, etc.</p> <p>Collaboration with physicians and insurance companies to provide services for clients for long term care, as needed</p>	<p>Engage at least 50 unique VI-SPDAT/Residential Services participants with acquiring housing through the WC</p> <p>Residential Services and maintaining housing</p>	<p>At least 50% of Residential Services participants accept and enroll into PSH services through the Welcome Center</p>	<p>At least 90% of Residential Services participants will maintain housing through the Welcome Center PSH services</p>	<p>Participants achieve stable housing and self-sufficiency</p>