



Ending homelessness
Rebuilding lives

FY25 Welcome Center Drop-In and Adult Outreach Logic Model

Agency Strategic Goals:

- Goal 1: Strengthen and expand our services and housing programs to help end homelessness in the D.C. metro region
- Goal 5: Steward and grow our private resources to support and enhance our services and fill funding gaps

Division/Program Goals:

- Goal 1: Identify and engage individuals experiencing literal homeless through basic needs assistance to serve immediate needs and bridge gaps to longer term services and support
- Goal 2: Empower individuals to rebuild their lives by identifying goals and removing barriers to housing, health, and employment opportunities
- Goal 3: Assist individuals who are experiencing homelessness or at risk of homelessness obtain stable housing
- **Goal 4:** Increase awareness at the Welcome Center

INPUTS/RESOURCES	ACTIVITIES	OUTPUTS	SHORT TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG TERM OUTCOMES
Resources needed for the program that allow and support program service delivery, including money, staff, volunteers, clients, materials, or equipment including but not limited to: <ul style="list-style-type: none">• Computers/tablets• Staff (FTE and PTE)• Cell phones• Landlines• Volunteers• Agency Vehicle(s)• Flexible funding• SmartTrip Cards• Gift Cards• Housing funds• In-Kind Donations: Food, Hygiene Items, Clothing• ID Waiver (DHS)• No Fee Birth Certificate (DHS)	Face-to-face engagements collaborating with external providers Phone calls Intake Assessments (e.g., SPIDATs, VISPDATs, etc.) Street outreach Collaboration with external providers and community partners Case management services, as needed	Provide 500+ participants with basic needs services through the Drop-In Center Engage with 60+ participants via street outreach in surrounding neighborhood Provide 40+ individuals through street outreach with identifying barriers and/or goals to long term health, housing, etc.	40% of participants serviced through drop-in and street outreach are identified as new participants experiencing literal homelessness At least 90% of participants receive assistance with identifying and removing a barrier to achieving housing, health, or income stability At least 90% of individuals served receive a SPDAT or information and referral to housing resources outside of CAHP	80% of participants identified as experiencing literal homelessness are engaged in on-going support services At least 75% of participants successfully achieve a goal that moves them towards housing, health, or income stability 60% of individuals served make forward progress towards obtaining stable housing	Participants experiencing literal homelessness have secured long-term access to housing and resource supports Participants experiencing homelessness or at-risk of homelessness obtain stable housing