

FY26 Welcome Center Residential Services (Bridges 1&2, Bridges 3, and Anne's Place) Logic Model

Agency Strategic Goals:

- Goal 1: Strengthen and expand our services and housing programs to help end homelessness in the D.C. metro region
- Goal 5: Steward and grow our private resources to support and enhance our services and fill funding gaps

Division/Program Goals:

- Goal 1: To assist individuals who are experiencing homelessness or at risk of homelessness obtain stable housing.
- Goal 2: To empower individuals to rebuild their lives by identifying goals and removing barriers to housing, health and employment opportunities.
- Goal 3: To identify and engage individuals experiencing literal homeless through basic needs assistance to serve immediate needs and bridge gaps to longer term services and support.

INPUTS/RESOURCES	ACTIVITIES	OUTPUTS	SHORT TERM OUTCOMES	INTERMEDIATE OUTCOMES	LONG TERM OUTCOMES
Personnel <ul style="list-style-type: none"> • 3 FTEs • Volunteers Facilities and Supplies <ul style="list-style-type: none"> • Office space • Computers and cell phones • Agency vehicle • Food • Hygiene items • Clothing • Smart trip Cards • Gift cards • Welcome Home Baskets Financial Resources <ul style="list-style-type: none"> • Public and private funding • In-Kind Donations • Housing funds • Brex cards • No Fee Birth Certificate (DHS) 	Assistance with obtaining housing (e.g., application assistance, unit-visits, inspection assistance, etc.) Assistance with maintaining stable housing (e.g., unit checks, wellness checks, landlord advocacy, etc.) Case management via face-to-face (e.g., home visits, community visits, etc.) and telephone engagements Outreach and collaboration with community partners/agencies Conducting Assessments (e.g., VI-SPDATs, biopsychosocial, HPAR, etc.) Supportive services such as assistance with vital documents, applying for benefits, etc. Collaboration with physicians and insurance companies to provide services for clients for long-term care, including home health aids, as needed Host social gatherings within the Welcome Center for participants	Assist 33 participants with obtaining/maintaining stable housing Provide 23 annual assessments/unit inspections Number of participants receiving income from any source Number of referrals to partner agencies/ community support services At least two (2) events at the Welcome Center for PSH participants	At least 50% of participants referred accept and enroll into PSH services through the Welcome Center residential programs At least 75% of enrolled participants obtain or maintain stable housing 100% of participants in Bridges receive an annual assessment/unit inspection At least 75% of participants begin progressing towards obtaining income from any source At least 60% of participants receive referrals based on identified needs at intake At least 50% of participants will increase social engagements	At least 90% of Residential Services participants will maintain housing through the Welcome Center PSH services At least 90% of enrolled participants obtain or maintain stable housing 100% of participants in Bridges receive an annual assessment/unit inspection At least 85% of participants obtain income from any source At least 85% of participants engage with community partners/agencies when referred based on identified needs At least 65% of participants will increase social engagements	Participants achieve stable housing and self-sufficiency Participants experience increased quality of life from receiving supportive services and engaging in physical, mental, and social/emotional wellbeing practices